

Winchester City Centre Chaplaincy



Debbie Veel

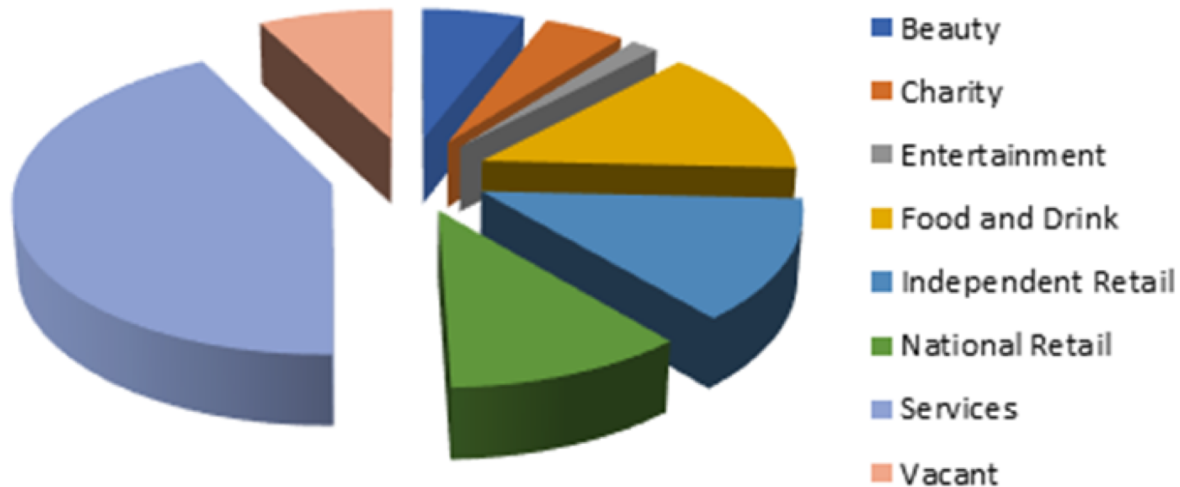
Women's breakfast

Christchurch, Basingstoke 9th March 2019





Businesses by sector



Beauty	44	6%
Charity	35	5%
Entertainment	12	2%
Food and Drink	101	14%
Independent Retail	97	13%
National Retail	81	11%
Services	318	43%
Vacant	58	8%
Total	746	100%

Jan 2018 figures

History of Workplace Chaplaincy

- Historically chaplains came from Industrial Mission in the North, particularly heavy manual industries e.g. steelworks
- Originally, they were very much allied to trade unions and worker's rights
- now we serve the whole business
 - neutral: not a tool of management, nor of workers

e.g. in Basingstoke it was BANIM which is now Basingstoke Town Chaplaincy

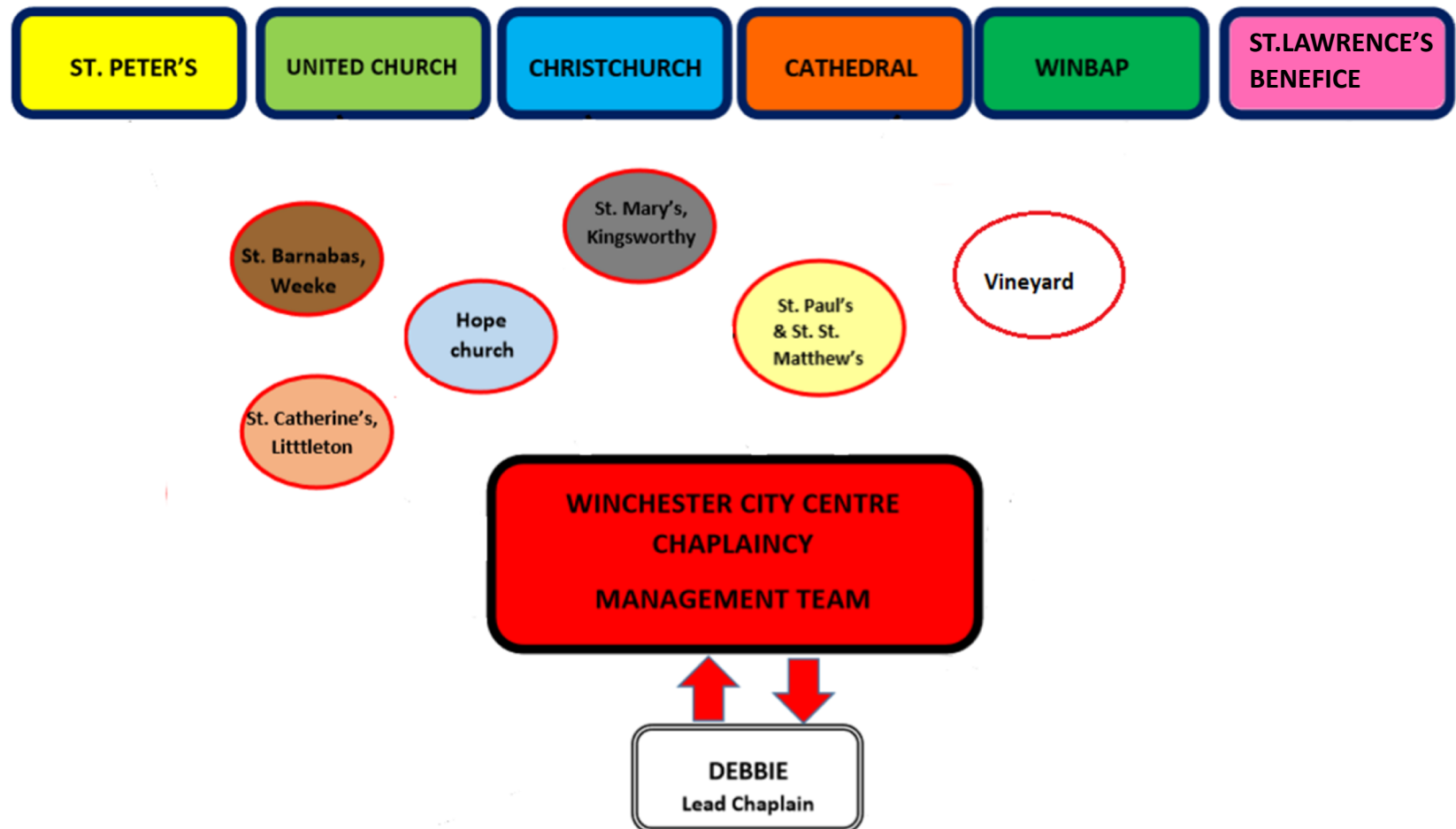
Winchester City Centre Chaplaincy

- ‘Workplace Chaplaincy’
 - Visit staff at the workplace
 - Build friendships
 - Listen, Support and Encourage
 - Impartial, Confidential and Free
- **NOT the poor relation of chaplaincy !**

“I always see workplace chaplaincy as being like the proverbial Heineken beer: it gets to the parts others can’t reach.” Chris Savage (team leader of Chaplaincy to People at Work

Winchester City Centre Chaplaincy

- Set up and supported by all main city churches



Winchester City Centre Chaplaincy



Winchester City Centre Chaplaincy works in partnership with businesses and organisations in the city to encourage all that is best in the community, and support staff and organisations who need it. We visit workplaces, building relationships based on mutual trust, listening, supporting and encouraging staff when they need it. We serve people of any background or faith. The service is confidential and free of charge to receiving organisations.

City Council Team



Peter
City Council
Team
Co-ordinator



Nigel



Debbie

Meet the teams...

Lead Chaplain:
Debbie Veel



Courts Team



Ann

Courts Team
Co-ordinator



Andrew



William



Margaret

Parents Chaplain

Carol



Workplace Team



Susan



Nigel



Angela



Babs



Kate



Debbie



James

For more info, please contact : Debbie Veel
at chaplain@winccc.org.uk
or 07834 540106

What Chaplains do

- Visit, Listen, Support, Encourage
- Promote good business
- Accept people as they are
- Care about the good of the city, businesses and staff
- Build good working relationships, loyalty, motivation
- some stories

What Chaplains don't do

- Interrupt business
- Annoy people
- Preach
- Judge
- Persuade people to follow a particular pattern of behaviour
- Counselling
- proselytise

A biblical basis for chaplaincy

- **Matthew 10:5-8** 'The sending out of the 12'
- **Luke 10:1-12** 'The sending out of the 72 and the harvest is plentiful, but the workers are few'
- **Acts 8** - 'Phillip and the Ethiopian'
- **John 4: 5-42** - 'Jesus & the woman at the well'
- Any others you can think of?

The World of Work

- Why chaplaincy is good for an organisation
- Confidentiality
- Chaplains as prophets

Why is Chaplaincy good for organisations?



Benefits to organisations

- Improves staff wellbeing and motivation
- Builds good working relationships
- Higher sense of loyalty and cooperation
- Improves sense of customer service
- Reduces stress and its effects
- Reduces staff turnover and absence
- Chaplaincy makes the workplace a better place to work

Confidentiality

- Absolutely Vital
- About trust and long-term relationships
- Practice, not just talk
- If we share something we are told, we normally need permission
- Confidentiality is not a promise of secrecy if someone else's wellbeing is threatened

Chaplains as Prophets

- If there is a serious problem, do we need to challenge it?
- Way people are treated? Zero hours contracts? Unfair procedures? Lack of info?
- The way of doing business? Paying suppliers late? Unfair trade? Unsustainable materials?
- Risks and consequences

Why Chaplaincy is important to the Church



Benefits for the Church

- Access to people working in the city
- Opportunity for the church to be 'good news'
- Building the 'kingdom of God'
- Involvement in business life in the city
- A model of practical friendship and care
- Chaplaincy makes the city more aware that the churches care, and the churches more responsive to the city

A Chaplain's Kit List

- Chaplain's ID Badge
- Emergency contact details (retail chaplains)
- Notebook & Pen
- Visiting cards, flyers
- Chaplaincy mobile
- Chaplain's diary
- Record cards
- Gospel/Bible,
- Referral Contact Info
- Pack of Tissues

Winchester City Centre Chaplaincy

- Debbie Veel, Lead Chaplain
- chaplain@winccc.org.uk
- 07834 540106

